

# The Missouri Public Service Commission

*Informed Consumers, Quality Utility Services, and a Dedicated Organization for Missourians in the 21st Century*

## BE PREPARED IN CASE OF AN EMERGENCY

*The Missouri Public Service Commission suggests everyone be prepared in case of a severe power outage or an emergency situation that may interrupt utility services. Proper planning can help, and the PSC offers the following tips:*



### IN YOUR HOME

- ✓ Stock up on non-perishable food (such as canned meats and vegetables).
- ✓ Keep a flashlight, working radio, extra batteries, and candles on hand.
- ✓ Keep a supply of drinking water in case the water supply is contaminated.



### KEEPING IN CONTACT

- ✓ Keep a list of phone numbers for police, fire and emergency personnel.
- ✓ Develop an evacuation plan in case you have to leave your home.
- ✓ Call relatives or emergency officials if you need a place to stay.



### OTHER THINGS TO REMEMBER

- ✓ If someone in your home is dependent on electric-powered, life-sustaining medical equipment, check with your utility provider about back-up power sources.
- ✓ Make arrangements for the care of infants, the elderly or disabled.
- ✓ Keep your car fueled in case there is a need to evacuate the area.
- ✓ Consider keeping a small amount of cash on hand. An extended power outage may prevent you from withdrawing money from banks or automated teller machines.

### **For more information**



Created in 1913, the Missouri Public Service Commission (PSC) regulates over 1,000 investor-owned telecommunications, water and sewer, natural gas, electric and steam utilities. The PSC works to ensure that Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question or service-related problem that your utility provider cannot answer, please call the PSC at **1-800-392-4211** or visit our website at **[www.psc.mo.gov](http://www.psc.mo.gov)**